CHAPTER – 27
ECONOMIC AND GENERAL SERVICES

ECONOMIC SERVICES

27.1 Economic Services cover various departments namely Statistics, Project Monitoring Unit, Evaluation, State Planning Machinery, Tourism, Food & Civil Supply, Manpower, Rajasthan Foundation, Information Technology and District Poverty Initiatives Project.

27.2 The Sector/department wise proposed outlays under the head Economic Services for the Twelfth Five Year Plan and Annual Plan 2012-13 are as under:-

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<tr>
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* Inclusive of Rs. 147.14 crore for NeGP in 12th Plan & Rs. 21.22 crore of NeGP in Annual Plan 2012-13

STRENGTHENING OF STATE PLANNING MACHINERY

27.3 The State Planning Department is responsible for plan formulation and its monitoring at the State level and for advising the State Government in matters relating to plan formulation, monitoring and evaluation systems.

27.4 An outlay of Rs. 1418.00 lakh is proposed in the Twelfth Plan and Rs. 262.39 lacs in the Annual Plan 2012-13.
State Planning Board

27.5 The State Planning Board was reconstituted on January 20, 2010 to suggest policy measures for the accelerated and balanced development of the State. The main function of the State Planning Board is to provide expert advice and support in Perspective Planning and Strategic Planning for balanced, sustainable & accelerated development of the State. The State Planning Board also advises the State Government while deciding sectoral priorities for reducing the regional, intra-regional imbalances.

27.6 The main achievements of State Planning Board during 2011-12 are as under:-

- The State Planning Board has submitted a report on ‘Mid Term Appraisal of Eleventh Five Year Plan (2007-12) of the State’ to suggest corrective policy measures for optimum utilization of financial resources to achieve the targets. The recommendations of Mid Term Appraisal report were circulated to the concerned departments for preparing Approach Paper of 12th Five Year Plan of the State.

- The State Planning Board has prepared the Approach Paper of Twelfth Five Year Plan of the State after inviting suggestions from various groups of the stakeholders received during divisional level meetings to decide regional and intra regional priorities for preparing Approach Paper of 12th Five Year Plan of the State.

- The State Planning Board has submitted the “Draft of New Agriculture Policy of the State” which is under consideration. The World Bank project for agriculture development is also under preparation under the guidance of State Planning Board.

- The State Planning Board organized lectures of National and International renowned experts - Dr. Montek Singh Ahluwaliya, Deputy Chairman, Planning Commission, GOI, Dr. N.C. Saxena, Advisor, Chairperson, UPA Government, Dr. C.S. Rangarajan, Chairman, Economic Advisory Committee to Prime Minister delivered the lectures on various policy issues during the current year.

- The State Planning Board has referred the recommendations of the reports of five Working Groups constituted under the convenership of members of State Planning Board on Education, Health, Industry and Infrastructure Development, Plan Formulation and Agriculture Sectors to the concerned departments for implementation.

- The State Planning Board has recommended the State Government to review the current status of the functioning of five departments transferred to PRIs along with financial & administrative powers in
the first phase before transferring the remaining departments to PRIs in next Phases.

- The draft of two Water Bills namely “The Rajasthan Water Resources Regulatory Bill, 2011” & “The Rajasthan Protection of Drinking Water Resources Bill, 2011” were referred to State Planning Board before producing these Bills to State Assembly. The State Planning Board made valuable suggestions to make the bills useful in view of public interest.

- Recently, the State Planning Board has constituted Six Working Groups under the convenership of members of State Planning Board on Education, Health, Tribal Development, Civic Society, Plan Formulation and Agriculture Sectors to prepare action Plan and suggest policy measures for the accelerated and balanced development of these sectors. The renowned experts are nominated as members of the Working Groups.

- Discussions were held with ACS/Principal Secretaries/Secretaries on the structure & content of the five national level institutions- Hydrology & Water Management Institute, Bikaner, IIIT, Kota, Agro & Food Processing Centre, Bharatpur, Physical Education & Sports University, Jhunjhunu, Institute of Museum & Heritage Studies, Jaipur as announced by Hon’ble Chief Minister in his Budget Speech.

- The State Planning Board has taken up an exercise for preparing Model District Plan of Ajmer district. The Model District Plan will be prepared under the directions of State Planning Board after inviting the suggestions from Members of District Planning Committee and public representatives at district, block and village Panchayat levels. The participation of regional level officers and various groups of Stakeholders of Government and Non Government Organizations will also be ensured.

- During the year 2012-13, the State Planning Board will take-up the tasks of preparing Model District Plan of Ajmer district and prepare reports based on Innovative ideas in the public interest. The State Planning Board will organize state level and regional level brainstorming sessions and lectures of experts for obtaining the views of cross sections of the State for various policy measures. The State Planning Board will also complete the task of preparing reports on Civic Society, Education, Health, Tribal Development, Agriculture and Plan Formulation by newly constituted Working Groups.

27.7 During 12th Five Year Plan (2012-17), the following activities will be taken up by State Planning Board to suggest the policy measures for sustainable development of the State:
• Preparation of Model District Plan of Ajmer District for finalizing the guidelines for preparing District Plans to strengthen the decentralized planning in the State.

• Advising the State Government in design and structure of Five National Level Institutes to be established in the State as announced by Hon’ble Chief Minister in his Budget Speech.

• Organizing the seminar and lectures of Experts of various Sectors for policy suggestions.

• Organizing the meetings of State Planning Board/Working Groups and Core Committee.

• Constitution of Working Groups of experts for preparing reports on various sectors and submission of the reports to Hon’ble Chief Minister.

• Establishment of Data Bank on the indicators of Socio-Economic Development of the State.

• Develop an effective monitoring system for the assessment of the schemes of rural and urban development in the State.

• Preparation of Annual Report on the achievements of State Planning Board.

• Strengthening the State Planning Board.

• Strengthening the research ability within the Board by inviting the Subject Matter Specialists in different areas.

**ECONOMICS & STATISTICS**

27.8 The Department of Economics & Statistics is responsible for collecting information relating to administrative and developmental activities of the state, prepare estimates of state income and agriculture production, industrial growth, details of price structure. It also gathers information about socio-economic conditions in the State by conducting sample surveys.

27.9 This Department is also the nodal statistical organisation in the State to develop an efficient statistical system and coordinate the statistical activities in the State. At the District level, there are District Statistical Officers with supporting subordinate statistical staff. The Directorate is engaged in scientific and systematic collection, tabulation and analysis of statistical data relating to all sectors of the economy with a view to present a comprehensive picture of the economy.

27.10 The Director, Economics & Statistics also performs the function of (i) Chief Registrar, Birth & Death under Rajasthan Birth & Death Registration Act.1969 (ii) State Agricultural Statistical Authority (iii) Officer on Special Duty for Annual Survey of Industries.
27.11 A provision of Rs. 12859.00 lacs is proposed in the Twelfth Five Year Plan and Rs. 559.19 Lac in the Annual Plan 2012-13. Scheme wise details are as under:-

**E-Gram Project:**

27.12 To monitor basic level amenities/services relating to 11 departments at village level, E-Gram project is being implemented by Planning Department. The objective is to have a simple and regular feedback mechanism to ensure effective service delivery to the ultimate beneficiary. e-Gram is a single window interface for all service departments to take remedial actions promptly. Necessary suggestions and measures are also being implemented so that real problems of the people could be sorted out.

27.13 For effective implementation of E-gram Project, the data are being collected from all the 33 districts in the prescribed formats. The information is being collected and fulfilled by Gram Prabhari at village level then it is consolidated at districts. The consolidated information is being displayed at E-gram website www.egram.raj.nic.in and updated regularly. State wing of NIC provides technical support, guidance, active participation and coordination for effective implementation of E-gram Project.

<table>
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<tr>
<th>Scheme</th>
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<td>e-Gram Scheme</td>
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<td>Indian Strengthening Statistical Project (ISSP)</td>
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<td><strong>Total</strong></td>
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</tbody>
</table>

**EVALUATION**

27.14 Evaluation is an integral part of Planning for providing feedback to Planners and Executers for various developmental programmes and schemes. Since 1960, an independent evaluation machinery, officially known as 'Evaluation Organisation' is carrying out concurrent evaluation, ex-post, quick evaluation and impact studies of programmes/projects and schemes.

27.15 An outlay of Rs. 100.00 lac was proposed for the Eleventh Plan against which an amount of Rs31.41 lacs is likely to be incurred. An outlay of Rs.35.00 lac is proposed in the Twelfth Plan and Rs.5.70 lac in the Annual Plan 2012-13.
PROJECT MONITORING UNIT

27.16 Project Monitoring Unit has been setup in the State to deal with the issues related to the External Aided Projects (EAPs) and is working under the Planning Department headed by Director, PMU. The Major tasks of this unit are as under:-

- To deal with all interdepartmental cases related to Externally Aided Projects (EAP).
- To prepare estimates of Five Year Plan/Annual Plan for EAPs.
- Liaisoning and follow-up works regarding claims reimbursement with Government of India and PIAs.
- To conduct meetings of State Level High Power Committee for EAPs under the chairpersonship of Chief Secretary.
- To prepare monthly progress report of EAPs.
- To coordinate visit of foreign delegation missions/delegations of External Funding Agencies to the State.
- To organize periodical meetings for monitoring the progress of EAPs.

27.17 The PMU plays a key role of co-ordination between PIA and various donor agencies & Ministry of Finance, DEA, Govt. of India. PMU undertake all efforts with regard to get the reimbursement claims (ACA) released in state account against claims lodged by different project implementing departments.

27.18 An expenditure of Rs. 50.00 lakh is likely to be incurred during the Eleventh Five Year Plan. A provision of Rs. 67.44 lac is proposed in the Twelfth Five Year Plan and Rs. 10.72 lac in the Annual Plan 2012-13.

INFORMATION TECHNOLOGY AND COMMUNICATION

27.19 Key agenda of Government of Rajasthan is to bring about qualitative improvements in governance so as to provide better services to the common man. Information & Communication Technologies (ICT) has been identified as an important strategic tool to bring about improvements in the productivity and performance of the government and to inculcate deeper citizen involvement within the governing process while taking steps to bridge the prevalent digital divide.

27.20 In order to provide thrust to e-Governance initiatives across all Departments and to make it central to the Planning and Monitoring process, the State Government has taken an enabling stride by allowing all departments to utilise up to 3% of their respective Plan Budget, for citizen-centric e-Governance initiatives. It is 1st such initiative in the Country. It has been made mandatory for departments with citizen interface to roll out at least 2 citizen services on an end-to-end basis through the CSCs as part of their e-Governance Plan.
27.21 The strategies for the Twelfth Five Year Plan period are as follows:

- Ensuring delivery of public service through the electronic medium to the common man at his doorstep by providing the necessary infrastructure and re-engineering processes in the government as envisaged in the National E-Governance Plan.

- Promoting the State as an attractive location for investment in the IT and ITeS sector, by providing concessions, incentives and other benefits and creating an enabling environment to allow the private sector to flourish.

**Major achievements/initiatives during the year 2010-11:**

**Rajasthan State Data Center (RSDC):**

27.22 A new State data center has been set up in the new IT Building which was inaugurated by the Hon’ble Chief Minister on 15.12.2010. The Centre has since then been made operational. The total cost of the project is Rs. 30.00 crore for 5 years. GoI has funded the entire project.

**e-SANCHAR:**

27.23 e-Speech Application through Network for Automated Communication, Help and Response. e-SANCHAR aims at integration of IT with Mobile Telephony for providing information pertaining to pensions and other citizen-centric services through voice message within remote rural areas. This also helps to disseminate information to the illiterate beneficiaries of various government schemes, especially pensions. The project has been implemented in 9 out of all 13 sub-treasuries of Jaipur. These are: Shahpura, Amer, Sambhar Lake City, Virat Nagar, Chaksu, Chomu, Dudu (Mozmabad), Jaipur (Rural) and Kotputli, Bassi, Jamwaramgarh, Phagi and Sanganer. As per budget announcement the project has been successfully implemented and voice calls to pensioners at all 13 sub-treasuries of Jaipur district has started. The Project has been awarded as the best project under the category of Maximum Social Impact by PC Quest ‘Best IT Implementations Award 2009.

**Common Service Centre**

27.24 Common Service Centers (CSCs) have been conceptualized as the front end service delivery outlets enabling smooth and transparent governance at village level which will provide all government, private and social sector services through a single window. The CSCs are not merely service delivery windows-they are positioned as change agents that will promote rural entrepreneurship, build rural Capacities, enable community participation and effect collective action for social change through a bottom up model which focuses on the rural citizen. A total of 6626 kiosks are to be setup under the scheme in the state of Rajasthan out of which 2603 kiosks are presently operating. RISL as a State
Designated Authority facilitates the implementation of CSC scheme within the State.

**Aarogya Online**

27.25 Government of Rajasthan has taken the initiative to automate the Hospitals in the state to improve the patient care. 'Arogya Online' is the electronic management of health information to deliver safer, more efficient, better quality healthcare to the citizens of the state. This landmark initiative is facilitating the transition of paper-based clinical record keeping to electronic means for better information exchange. The system performs complex tasks like investigation billing, bed management, admission discharge and transfer procedures, pharmacy management and various other related activities.

27.26 'Arogya Online' is designed to provide the highest level of flexibility and operational efficiency for a hospital through unique modular design structure in the following manner:

27.27 As of now all the Core Clinical modules and other modules (totaling 19) have been made operational at the Sawai Man Singh (SMS) Hospital, Jaipur. Also, remaining Phase-II & III modules has been loaded at the SMS Hospital Server after successfully completion of User Acceptance Testing (UAT) by SMS Hospital. Subsequently, Hospital is taking up the operationalization of Phase II & III remaining modules.

27.28 As per the guidelines of Government of India under National e-Governance Plan (NeGP), four Committees have been constituted by the State Government with an aim to provide impetus and right direction to IT and e-Governance in the State. These are: State e-Governance Council, State Level Apex Committee, Project e-Governance Mission Team and State e-Governance Mission Team. Meetings of these committees are being held on regular basis.

27.29 Department of Information Technology & Communication has proposed to execute following schemes during the year 2012-13:

**Directorate of Information Technology (DoIT)**

27.30 An outlay of Rs. 7530.00 lacs has been proposed for the Twelfth Plan. A provision of Rs. 1362.99 lacs has been proposed for Annual Plan 2012-13.

**Training & Seminar**

27.31 It is the intent of the State Government to ensure that all the government employees are trained in the use of IT. The decision has been taken to train each and every employee (Class III and above) so as to derive the envisaged benefits from various e-Governance projects. At the initiation of Department of I.T. & C., training programs are being conducted through RKCL. Under the scheme approximately 20000 employees have been trained across the State.
Capacity Building in Government Domain:

27.32 Trainings for state government officers on ‘e-governance project life cycle’ and Networking & Change Management are being organized. In October, 2010 seven state government officers had sponsored for one year ‘e-Governance Programme for executives’ (e-GPX) at T.A. Pai Management Institute, Manipal. This year, 10 officers of State Services have been sponsored by Government of Rajasthan to IIM, Indore for one year training program.

CMIS:

27.33 CMIS project has been implemented in the Office of Hon’ble CM. There is a perpetual need to continuously strengthen the IT infrastructure to keep abreast with the needs of CM office.

State Data Center:

27.34 A Central repository of information & application for major Departments of the State Government has been operationalized at State HQ. Currently SDC hosts 200+ websites and applications of Government departments. Upcoming websites as well as new e-Governance projects would also be hosted at SDC. This would require upgradation of SDC in form of security audit, leased connectivity, FMS, equipment insurance, maintenance, etc.

Information Technology

27.35 An outlay of Rs. 38416.11 lacs has been proposed for the Twelfth Plan. A provision of Rs. 6004.35 lacs has been proposed for Annual Plan 2012-13. Scheme wise details are as under:-

SecLAN:

27.36 SecLAN (Secretariat Local Area Network and MAN - Metropolitan Area Network – MAN) has been taken up to facilitate Voice, Data and Video Communication amongst 3500+ users in State Secretariat (within the Secretariat campus), all the administrative units situated in Secretariat and other Departments / Govt buildings in Jaipur. State-of-art network is being created under the project. As of date, 5000+ nodes Secretariat Local Area Network (SecLAN) has already been operationalized. Metropolitan Area Network (MAN) of 40 Government buildings in Jaipur city has been set up and made operational. SecLAN has been integrated with NIC’s NICNET and Voice over Internet facility (VoIP) to all District Collectors except Pratapgarh District has already been provided. This network would also be integrated with Rajasthan State Wide Area Network (RSWAN) and Rajasthan State Data Centre (RSDC). Such an extensive and live network requires regular maintenance of facilities (FMS) and updating items like internet bandwidth and leased lines, expansion of SecLAN within secretariat by increasing number of computers / nodes, internet bandwidth, renewal of
licenses, setting up additional e-Mail capacity and increasing number of buildings under M.A.N.

**e-Mitra:**

27.37 Various Citizen-centric services of Government departments are being made available in integrated form through service & information delivery points called as ‘e-Mitra’ centers / kiosks. This project has been implemented across the State using Public-Private Partnership (PPP) model. Currently 550+ e-Mitra kiosks are operational around the State. A project of such an extent and reach requires regular maintenance of facilities (FMS) and updation of e-Mitra website, hardware, maintenance of application software, etc.

27.38 Consultancy, training, vehicle, publicity under e-Mitra, for e-Mitra service expansion, hiring of accounts and technical manpower at DHQ and Line Department sensitization, travelling etc. also required in the year 2012-13.

**Backend Computerization:**

27.39 DoIT&C has been given the mandate of funding Back-office Computerization of different Government Departments since 2005 from DOIT&C’ specific Budget Head of Backend Computerization. To achieve the goal of complete e-Governance in the State, back office IT enabling of citizen-centric and revenue earning departments of Government is being done on priority. This would continue during the Annual Plan and Twelfth Plan.

**Rajasthan Public Service Commission:**

27.40 The project for IT-enablement of RPSC’s activities has been undertaken by the Department. The project envisages IT-enablement of all the activities from on-line application form download and submission to declaration of results and also automation of regular office activities. The project will be completed in a phased manner in five years. The project is to be funded from Backend Budget Head of DoIT&C.

**Initiatives under National e-Governance Plan (NeGP)**

**Rajasthan State Data Center (RSDC):**

27.41 State Data Center (SDC) - The State Data Center (SDC) has been identified as one the core infrastructural elements for supporting e-Governance initiatives under the National e-Governance Plan (NeGP). It will enable the State to consolidate services, applications and infrastructure to ensure secure and efficient 24X7 electronic delivery of G2G, G2C and G2B services. The SDC has been envisioned as a managed infrastructure providing features such as disaster recovery, remote management and service integration in a stable and predictable physical environment.
27.42 The new Rajasthan State Data Center (RSDC) is equipped with the latest technology and hardware and will enhance the old data centers' capacity for web and application hosting. RajCOMP is the designated State Implementing Agency (SIA) for implementation of the SDC in Rajasthan. The Rajasthan State Data Center (RSDC) has been setup in the new IT building located at Yojna Bhawan, Jaipur, inaugurated on 15th December, 2010 and has since then been made operational.

27.43 Various important activities under the project which have been completed so far include:

- Site-preparation and procurement/installation of all IT and non-IT Components
- Software Installation/Configuration and Network Configuration
- Setting up of Service Deployment/Delivery Architecture
- Integration of old SDC and RSDC
- Deployment of Application developed for departments.

**RSWAN:**

27.44 Department of IT (DoIT) is implementing, as approved by Government of India, State Wide Area Network (SWAN) scheme which is envisaged to create such a connectivity in each State/UT, to bring speed, efficiency, reliability and accountability in overall system of Government-to-Government (G2G) functioning. When fully implemented, SWAN would act as a converged backbone network for voice, video and data communications across each State/UT.

27.45 As a part of the overall initiatives of e-Governance, Government of Rajasthan (GoR) proposes to setup a Rajasthan State Wide Area Network (RajSWAN) to establish the communication infrastructure with an aim to improve the administrative efficiency and effectiveness, thereby improving the quality of service to common man. Substantial part of the funding of RajSWAN project has been provisioned under the National e-Governance Plan (NeGP) of the Government of India being administered through Department of Information Technology, Ministry of Communication & IT (MCIT), Government of India. The residual part of the funding would be taken care of by the Government of Rajasthan. This project aims at creating vertical and horizontal communication network by linking 33 District HQs and 241 Tehsil HQs with State HQ. Horizontal connectivity would be provided to cover District offices at District HQs and Tehsil HQs. The network would provide data, voice and video communication facilities and link together District & Tehsil administrative offices, DLOs, PRIs and e-Mitra kiosks, etc.

**Hiring of Consultancy Services:**

27.46 In order to implement e- Governance across key departments; application of technology needs to be synergized with complete Business
Process Reengineering. To carry out this task in a timely and professional manner and to assist in preparation of a planned and comprehensive BPR strategy, it is proposed to hire services of a reputed and competent professional consultancy organization.

**State Service Delivery Gateway:**

27.47 This project is being done under NeGP. M/S Wipro has been engaged as System Integrator for implementation of this project. For implementation of SSDG Agriculture Department, Social Justice & Empowerment Department (Scheduled Caste/tribes/Backward Classed), Horticulture, Rural Development, Employment and Jaipur Collectorate, have been selected for computerization.

27.48 Government of India has sanctioned Rs. 1151 lac as total cost of the project. Under this project 42 services of above said departments would be provided to citizens through SCS and e-mitra kiosks. In this project the services covered under "Rajasthan Public Service Delivery Guarantee Act 2011" have also been included.

27.49 Further, as per budget declaration 2011-12, in order to provide different public services such as caste and bonafide certificate, birth and death registration, forms and permission letter of RPSC, payment of Municipal Bodies etc., In electronic mode, Rajasthan Online project is also being integrated with SSDG. The project is expected to roll out by the end of March 2012.

27.50 Under the project departments like Agriculture, Horticulture, Employment, Jaipur Collectorate, Rural Development and Social Justice and Empowerment are covered.

**Innovative Projects**

**e- District (State MMP)**

27.51 Pilot project has been approved for Ajmer and Jodhpur districts with a total estimated outlay of Rs. 642.41 lac. The project entails e-enabling the highly visible services offered by the District administration to the citizens by means of end-to-end electronic service delivery. Work Order has been issued to M/s H.P. Limited. Project will be implemented in January 2012.

**SUGAM (Single Window):**

27.52 The application, in conjunction with the e-District project, aims at e-service delivery of services pertaining to district collectorates / tehsils / SDO offices through single window mechanism. This project has been implemented at all district collectorates/tehsils / sub-division headquarters. Adequate financial provisions have been made for the purpose of recurring expenditure in terms of stationary, toners and manpower support. Respective District Collectors would make the expenditure. Up to 06.01.2012 2559299 complaints are disposed off.
SUGAM (P.G.Portal):

27.53 Public Service Delivery application being taken up in collaboration with NIC to provide single-window system for delivery of government services, Web-enabled Public Grievance Monitoring and Redressal and State-level Call Centre to provide Government services and to function as help desk / centre for applications related to public Grievances and RTI queries. A call centre has been setup for providing government services and information related to Right to Information Act. Services will be provided on telephone. This service is available on http://sugamrpg.raj.nic.in and telephone no. 0101-2227549.

Reimbursement for Indira Gandhi Open National University’s courses:

27.54 With a view to encourage IT skill development in Government sector, Government of Rajasthan has decided to reimburse the fees, as per the guidelines issued by the State Government, to government personnel successfully completing MCA, BCA and Certificate courses in I.T.

Digitally Signed Certificate:

27.55 The facility to make available legally valid digitally signed certificates has been launched by Hon’ble Chief Minister. The certificates can be applied for and obtained through Internet from home/single window/kiosk. The first such certificate was bonafide resident certificate issued from Jodhpur to Hon’ble Chief Minister of the basis of his application logged in from Jaipur. Certificate like caste, income, and solvency are being issued through this facility. The application will be enhanced to issue digitally signed other certificates, licenses etc.

e- Procurement:

27.56 To bring about transparency and reduce time constraint in procurement procedure in Government Departments, e-Procurement system has been implemented through Ministry of Commerce, Government of India. Initially project is implemented for tenders more than 50 lac for PHED, Public Works Department, Water Resource Department.

27.57 Rajasthan Transparency Act is being brought for transparency in Store Purchase Rules and Tender System.

Rajasthan Knowledge Corporation Limited (RKCL)

27.58 RKCL’s RS-CIT has been set up in the State with an aim to provide IT education in remote rural areas of the State thus bridging the digital divide and providing a solution to the last mile connectivity issue. RKCL’s ‘RS-CIT’ has been approved by Government of Rajasthan and after due approval of the Government orders for reimbursement of fees to Government employees have also been issued.
MoU has been signed with NASSCOM to take ahead the initiatives for providing employment oriented education in IT / ITES sector to the State’s youth.

**Bharat Nirman Rajiv Gandhi Sewa Kendra**

27.59 In order to provide IT and IT enabled services in the rural areas of the State, the state government has launched a unique scheme which is the first of its kind anywhere in the country. The State Government is in the process of setting up 9417 such kendras, one each at block headquarters and Gram Panchayat headquarters. These centres would provide government to citizen services such as depositing of bills of various types, Bus/train ticket, copies of revenue records (Jamabandi) etc. Besides these services, the centres at block level would also get linked with EDUSAT and GRAMSAT and provide Knowledge regarding their programmes to the rural population. These centres would impart training in IT and act as a nodal centre for computerization initiatives at the Block level. Each of the Rajiv Gandhi Sewa Kendra has facility for setting up CSC to be operated in PPP mode for providing G2C services. These Rajiv Gandhi Seva Kendras would emerge as a major component of I.T. infrastructure in rural areas and provide impetus to the computerization activities in the rural areas. This will also enable the growth in I.T. penetration in rural areas. For this project, funds are being provided in the following manner:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Item details</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Requirement of funds for Construction</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>For 249 Panchayat Samities @ Rs. 25 lac per PS</td>
<td>6225.00</td>
</tr>
<tr>
<td>2</td>
<td>For 9168 Gram Panchayats @ Rs. 10 lac per GP</td>
<td>91690.00</td>
</tr>
<tr>
<td>Total – A (249 PS + 9168 GP = 9417 units)</td>
<td>97905.00</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>B</th>
<th>Funding Head</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NREGS</td>
<td>93934</td>
</tr>
<tr>
<td>2</td>
<td>NABARD</td>
<td>2513.75</td>
</tr>
<tr>
<td>3</td>
<td>BRGF</td>
<td>1457.25</td>
</tr>
<tr>
<td>Total – B</td>
<td></td>
<td>97905.00</td>
</tr>
</tbody>
</table>

**Development & maintenance of website:**

27.60 Safe to host certification of all government websites monitored by DoIT&C and developed by RISL, development of new websites and security audit are an integral part of website maintenance.

**I-FACTS (IT enabled fully automated citizen based transparent status)**

27.61 A number of G2C services are provided by the State Government at different levels and there is a felt need of an independent feedback/appraisal system to obtain the feedback from citizens regarding the quality of such services so that they can be suitably modified/improved.
I-FACTS is an attempt to establish an automated system for obtaining such feedback through telephones including mobile telephones.

27.62 The key objective of the project is to involve citizen/civil society in governance by obtaining their views regarding various programmes/policies/functionaries at the cutting edge level and also to seek their views regarding any proposed scheme to be launched at different levels in an independent, unbiased and transparent manner by integrating I.T. Solutions with IVRS technology. The project is to be funded from Backend Budget Head of DoIT&C.

Unique Identification (UID)

27.63 Planning Department is the Nodal Department for this National Programme. Department of Information Technology & Communication has been nominated as one of the registrars for Government of India's Unique Identification initiative being managed by Unique Identification Authority of India (UIDAI). Under the project, various functions and activities related to UID enrolment such as setting of enrolment centers, undertaking collection of demographic and biometric data and any other data as required by UIDAI for effective implementation of the project will be carried out by the designated Registrar.

27.64 An outlay of Rs. 10792.00lacs is proposed in the Twelfth Plan of which a provision of Rs. 2698 lacs is proposed in Annual Plan 2012-13 for UID project.

RAJASTHAN FOUNDATION

27.65 Rajasthan Foundation was constituted under Rajasthan Societies Act, 1958 in the year 2001 with the objectives of:-

- To strengthen and renew the bonds between Non-Resident Rajasthanis and the state of their origin, Rajasthan
- To facilitate participation of Rajasthan Diaspora in the development of the state of Rajasthan and the welfare of its people.
- To promote the well being of non-resident Rajasthanis, living in different parts of the country and the world.
- To provide a forum and facilitate a process of continuous communications and interaction between non resident Rajasthanis, the state of Rajasthan and its various agencies.

27.66 Rajasthan Foundation has successfully organized the 10th Pravasi Bharatiya Divas-2012 at Jaipur at the behest of the Hon’ble Chief Minister, Rajasthan (Chairman, Rajasthan Foundation), during 7-9 January, 2012. This is annually organized by the Ministry of Overseas Indian Affairs, Government of India. The Rajasthan Foundation was the nodal department responsible for the successful organization of the event. The summit yielded an overwhelming response, which is evident
from the fact that more than 1900 Indian Diaspora globally, participated therein, which the largest of the nine summits in the series is held so far.

27.67 A provision of Rs. 60.00 lacs is proposed in the Annual Plan 2012-13 and Rs. 350.00 lac in the Twelfth Five Year Plan.

**FOOD & CIVIL SUPPLIES**

27.68 A sum of Rs. 87250.15 lac is proposed in the Twelfth Five Year Plan and Rs. 13750.04 lac in the Annual Plan 2012-13. Scheme wise details are as under:-

**National Social Assistance Programme (N.S.A.P.)**

**Annapurana Yojana**

27.69 One of the key agenda of Govt. of Rajasthan is to bring about qualitative improvements in governance so as to provide better services of the Public Distribution System. The Annpurna Scheme aims to provide food security i.e. 10 kg. of food grain per month free of cost to aged destitute (more then 65 years of age) who, though eligible for old age pension under National Old Age Pension Scheme or under the state old age pension scheme are not receiving the same. In the state, as per the current targets given by the Govt. of India 1, 05,293 persons are getting benefit of this scheme.

27.70 A provision of Rs. 700.00 lac is proposed in the Annual Plan 2012-13 and Rs. 3500.00 lac in the Twelfth Five Year Plan.

**Printing of Ration Ticket Yojana**

27.71 The Ration Ticket Scheme has been introduced to avoid diversion of food grain of Targeted Public Distribution System, and to ensure a fair distribution of food grain to targeted groups. In this scheme ration tickets are distributing to the identified families of BPL, A.A.Y. and Annapurna Yojna. A provision of Rs. 50.00 lac is proposed in the Annual Plan 2012-13 and Rs. 250.00 lac in the Twelfth Five Year Plan.

**Establishment of Food and Civil Supply Corporation Limited**

27.72 A Food and Civil Supply Corporation Limited has been established for effective implement of public distributaries system and it has started working. A provision of Rs. 0.03 lac has been kept for the year 2012-13

**Chief Minister's Food Security Scheme:**

24.73 Under this scheme 25kg. food grain @ 2/- per kg. is being distributed to BPL and State BPL families. Free food grain is being distributed to 18184 families of Saharia/Kathodi tribes.

24.74 Shudh ke liya yudh Abhiyan” is also being organized to check adulteration of food.
24.75 Consumer Week: To ensure delivery of food grain to the actual beneficiary and check black marketing and diversion of grains of FPS, 15th to 21st of every month has been designated as consumer week.

24.76 Department is distributing wheat-flour, pulses and edible oil at subsidized rates. Pulses and edible oil has also been imported.

24.77 Three new circuit benches of State Consumer Redressal Commission at divisional headquarter of Kota, Bikaner and Udaipur have been established besides Jaipur & Jodhpur.

24.78 The commission of KVSS & Fair price shop keepers has been increased.

WEIGHTS AND MEASURES

Maintenance of vehicle Weigh bridge testing mobile Van

27.79 Govt. of India has given two Mobile weighbridge calibration vehicles as grant. Cost of each vehicle is Rs. 57.00 lacs. These vehicles are to be used for calibration of weighbridges (Dharm Kantas) located in various district of Rajasthan.

27.80 These vehicles are equipped with 10 tons standards weight & measures for correct calibration of weigh bridge. A provision of Rs. 14.99 lacs is proposed in Annual Plan 2012-13 and Rs. 75.00 lacs in Twelfth five year plan for maintenance of Weigh bridge mobile kits.

Weights and Measures (METP)

27.81 The object of laws on weights and measures is to provide social justice to all, its motto being "NO LESS NO MORE BUT JUST EXACT". Keeping this motto in view Govt. of India have enacted the Standards of Weights & Measures Act, 1976, and the Enforcement Act, 1985 along with various other rules like the Standards of Weights and Measures (Packaged Commodities) Rules, 1977, the Standards of Weights and Measures (General) Rules, 1987, the Standards of Weights and Measures (Numeration) Rules, 1987, the Standards of Weights and Measures (Inter-State Verification & Stamping) Rules, 1987. The Standards of Weights and Measures subject is in the concurrent list of the Constitution of India that is why the laws/rules framed by the Govt. of India prevail all over the country. However, the Central Govt. has framed a Model Standards of Weights & Measures (Enforcement) Rules and on this basis the Rajasthan Government too has framed the Rajasthan Standards of Weights & Measures (Enforcement) Rules, 1997. Since these laws have been framed and enacted, a rapid advancement of science and technology and the impact of globalization has necessitated the enforcement machinery to be updated with the latest weighing and measuring instruments and the checking mechanism so that the consumer interest is safeguarded to the extent possible. The consumer and the consumer courts have become, very conscious and enlightened.
about the provisions affecting the interest of consumer and every action of the enforcement machinery is being viewed with microscopic precision. Therefore, it has become imperative that not only the laboratories of weights and measures conform to the latest precision scale but really act as standards on which every other measure or weight are being used commercially is tested and the enforcement machinery is properly geared up in matter of quality as well as quantity to provide widest possible coverage.

27.82 Keeping the above background in mind, a provision of Rs.5.00 lacs has been kept for the purchase of 50 kg., 20 kg., 2 kg. & 220 gm. capacity Digital Working Standard Balances for Jaisalmer, Karauli, Bundi, Rajsamand, Banswara, Barmer, Dungarpur & Sawai madhopur District. It is pertinent to mention that rests of the Districts have been already provided these Digital Working Standard Balances. A provision of Rs. 100.00 lacs is proposed in 12th Plan.

**RAJASTHAN RURAL LIVELIHOOD PROJECT**

27.83 During budget speech for the Financial Year 2009-10, the Hon'ble Chief Minister announced the Rajasthan Rural Livelihood Project (RRLP) in the State with the financial assistance of World Bank. In compliance of the announcement, Project proposal was prepared and approval received from the Government of India and the World Bank.

**Targeted Beneficiaries**

27.84 The Project aims to reach around 5,80,000 households out of which about 70 percent (approx. 400000 lacs) are expected to be in project supported SHGs by the end of the Project period according to the availability of resources. Taking an average of 12 members per SHG, it is estimated that the Project will facilitate and nurture around 33,000 SHGs. The Project is committed to work with the poorer sections of the village and will follow a ‘BPL-plus’ strategy. Apart from this, 17000 rural youths from the targeted families would be trained and provided assured employment.

**Project Objectives**

27.85 "To enhance the economic opportunities and empowerment of the rural poor, with a focus on women and marginalized groups, in the 17 target districts of Rajasthan."

**Project Strategy**

27.86 RRLP will follow the strategy of building-up the capacities of target households complemented by financial & technical assistance for improving incomes, reducing costs, and reducing risks and vulnerability, identified by the households themselves in a Livelihood Plan. This strategy will motivate and support the households in augmenting their livelihoods in sustainable manner.
**Project Approach**

- Focusing beyond SHGs & develop higher support structure
- Multiple doses of finance
- Savings and credit likely to be more successful than grant-based model
- Diversification of livelihood source
- Social and livelihood security
- Committed support structure from state level to village level
- Community cost based interest rates
- Community to community learning (CRP Model)
- Skill development and assured employment
- Effective monitoring through:
  - GIS based CMIS system
  - ICT based Mobile tracking
  - Accounting and Financial process monitoring through Tally

**Project Cost**

27.87 Total cost estimates for the project are Rs. 870 crore (This does not include the credit extended by Banks/ MFIs). The proposed sources of funding are as follows:

<table>
<thead>
<tr>
<th></th>
<th>World Bank (IDA) Share</th>
<th>Rs. 769.90 crore (equal to 150 million US$)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>The share of Government of Rajasthan</td>
<td>Rs. 100.10 crore</td>
</tr>
<tr>
<td></td>
<td>Total (a+b) Project Cost</td>
<td>Rs. 870 crore</td>
</tr>
</tbody>
</table>

**Project Area**

27.88 On the basis of a particular selection criteria viz. HDI, proportionate population of SC/ ST/ BPL families, NREGA employment/ job card, agriculture output etc., 17 districts have been identified for the implementation of RRLP. These districts include Banswara, Baran, Bhilwara, Bikaner, Bundi, Chittorgarh, Churu, Dausa, Dholpur, Dungarpur, Jhalawar, Karoli, Kota, Rajsamand, Sawaimadhopur, Tonk and Udaipur.
Proposed Action Plan

Table No. 27.5

<table>
<thead>
<tr>
<th>S. N.</th>
<th>Activity</th>
<th>1st Yr</th>
<th>2nd Yr</th>
<th>3rd Yr</th>
<th>4th Yr</th>
<th>5th Yr</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Districts</td>
<td>17</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>17</td>
</tr>
<tr>
<td>2</td>
<td>Establishment of PFT</td>
<td>34</td>
<td>76</td>
<td></td>
<td></td>
<td></td>
<td>110</td>
</tr>
<tr>
<td>3</td>
<td>Village Entry (percent)</td>
<td>18</td>
<td>65</td>
<td>17</td>
<td></td>
<td></td>
<td>100</td>
</tr>
<tr>
<td>4</td>
<td>SHGs in the Fold of the Project</td>
<td>2550</td>
<td>19398</td>
<td>9684</td>
<td>1368</td>
<td></td>
<td>33000</td>
</tr>
<tr>
<td>5</td>
<td>Cluster Development Organization</td>
<td>340</td>
<td>1123</td>
<td>646</td>
<td>91</td>
<td></td>
<td>2200</td>
</tr>
<tr>
<td>6</td>
<td>PFT Area federation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>17</td>
<td>55</td>
</tr>
<tr>
<td>7</td>
<td>Producer Organization</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>8</td>
<td>Skill Upgrading &amp; Training</td>
<td>680</td>
<td>5100</td>
<td>5100</td>
<td>6120</td>
<td></td>
<td>17000</td>
</tr>
<tr>
<td>9</td>
<td>Groups Linked with Banks</td>
<td>1785</td>
<td>13579</td>
<td>6779</td>
<td>958</td>
<td></td>
<td>23100</td>
</tr>
</tbody>
</table>

Annual Plan 2011-12

27.89 The World Bank credit has become effective from June 22, 2011. In the first year, approximate 30000 poor households (BPL plus) would be targeted as project beneficiaries. These beneficiaries would be organized in approx. 2550 SHGs and 340 Cluster Development Organization (Utthan Sansthan). Financial, Technical assistance would be provided to these households through the SHGs and CDOs from the project to building up their capabilities, improving income, reducing cost and reducing risks and vulnerability, identified by households themselves in a livelihood plan. Apart from this, 680 rural youths from the targeted families would be trained and provide assured employment.

Table No. 27.6

<table>
<thead>
<tr>
<th>S.N.</th>
<th>Particular</th>
<th>Nos.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Target Beneficiaries</td>
<td>30000</td>
</tr>
<tr>
<td>2</td>
<td>Formation of SHG</td>
<td>2550</td>
</tr>
<tr>
<td>3</td>
<td>Cluster Development Organization (Utthan Sansthan)</td>
<td>340</td>
</tr>
<tr>
<td>4</td>
<td>Skill Upgrading and assured employment to Rural Youths</td>
<td>680</td>
</tr>
</tbody>
</table>

MANPOWER

27.90 The Manpower Department was created in the financial year 2010-11 and came into existence from April 2010. This Department comes under Planning Department. The main objective of the department is to have a system of on line registration of unemployed Technical & Non technical persons who are bonafide residents of Rajasthan and also to help them is seeking employment in Public/Private sectors. In addition to the registration another objective is to promote the employment opportunities in public/private sectors by organizing the training programmes/ seminars etc. The department started the work of registration of unemployed engineering graduates and diploma holder
from the month of April 2010. The online registration work will start very shortly. In addition to the registration work of unemployed technical & non technical persons the department has started organizing training programme for skill development during the financial year 2010-11.

27.91 The department has under taken six training programmes in IT field for technical & non technical persons with the help of Centre for Electronic Governance, Jaipur. The duration of training programme was for 2-3 Months. Similarly training programme for unskilled persons was organized with the help of ITI Jaipur.

27.92 A provision of Rs. 1058.00 lacs is proposed in the Twelfth Plan and Rs. 180.08 lac in the Annual Plan 2012-13 for the department. It is proposed to organize following training in the next financial Year

27.93 Training Programme regarding computer course for technical and non technical candidates through Centre for Electronic Governance (CEG) Jaipur 1- Basic Computing, 2- CCNA, 3- ASP Net with C#, 4- RHCE.

27.94 Construction training regarding 1- Plumber cum Sanitary Hardware filler 2- Household wiring and repair of Domestic Electrical Appliances 3- Mason, 4- Welding (Gas & Electrical) for unskilled persons will be organized through I.T.I. Jaipur

27.95 The training under new up coming areas regarding Hospitality 1- Food & Beverage Services, 2- Food Production for unskilled person will be arranged by the Institute of Hotel Management Jaipur.

27.96 Training programme regarding computer courses (RS-CIT) for unskilled persons will be arranged at the six division of the state (Ajmer, Udaipur, Kota, Jodhpur, Bhartpur, Bikaner) by the Rajasthan Knowledge Corporation limited

27.97 The training under new up coming areas regarding Gems & Jewellery 1- Basic Stone setting, 2- Basic Model Making, 3- Wax setting 4- Wax cutting for unskilled persons will be organizing by the Indian Institute of Gems & Jewellery, Jaipur.

27.98 Training programmes regarding Plastic Engineering 1- Plastic Injection Moulding Machine operator training, 2- Plastic Processing Machine Operator training, 2- The Lathe Machine operator for unskilled persons will be arranged by the Central Institute of Plastic Engineering & Technology, Jaipur.

TOURISM DEPARTMENT

27.99 Rajasthan State is one of the most attractive tourist destinations in India and has a prominent place on the world tourist map. Nearly every fifth foreign tourist who comes to India, visit Rajasthan.

27.100 It has varied tourist attraction for both domestic & international tourists. Some of the USPs (Unique Selling Proposition) of Rajasthan are
Luxury trains (Palace-on-Wheels & Rajasthan Royal on Wheels), Glorious Heritage Forts, Palaces & Havelies, Fairs & Festivals, Colorful art and Handicrafts, Heritage Hotels, Adventure Tourism, Rural and Eco Tourism, Religious tourism and Temple Architecture, Traditional Folk music dance and classical music dance etc., which attracts tourists in the state and increasing in the incoming foreign and domestic tourists would definitely creates/generates indirect employment and percentage of tourism sector in GDP will also increase.

27.101 To ensure optimum utilization of the rich tourism resources of the state and to generate employment especially in rural areas, to develop a ready market for the rich and varied handicrafts and to preserve and accelerate the contribution of tourism towards socio-economic development of the state, a comprehensive Tourism Unit Policy-2007 has been made by the State Government.

27.102 To provide for, at various tourist destinations, facilities to the tourists visiting the state and to provide for certain measures to make their travel hassle free as also to regulate conduct of persons confronting them or dealing with them the Rajasthan Tourism Trade (Facilitation and Regulation) Act, 2010 is enacted.

27.103 The total arrival of tourists in Rajasthan is increasing continuously. The total tourist arrival in Rajasthan during the 11th Five Year Plan is as under:-

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Domestic</th>
<th>Foreign</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>259.21</td>
<td>14.01</td>
<td>273.22</td>
</tr>
<tr>
<td>2008</td>
<td>283.59</td>
<td>14.78</td>
<td>298.37</td>
</tr>
<tr>
<td>2009</td>
<td>255.59</td>
<td>10.73</td>
<td>266.32</td>
</tr>
<tr>
<td>2010</td>
<td>255.44</td>
<td>12.77</td>
<td>268.21</td>
</tr>
<tr>
<td>2011</td>
<td>271.37</td>
<td>13.52</td>
<td>284.89</td>
</tr>
</tbody>
</table>

27.104 The 11th Five Year Plan Outlay of the department was fixed at Rs. 15500.00 lac. During the 11th Five Year Plan (2007-12) total expenditure of Rs. 13158.44 lac is likely to be incurred.

12th Five Year Plan

27.105 Our State Government is making continuous efforts and Tourism Department propose to implement following important programme/schemes during 12th five year plan.

- Mass training would be imparted/given to all Tourism sector related personnel like travel agency, tour operators, hotel employees, taxi drivers, guides, TAF personnels, who are generally
dealing with foreign and domestic tourist, by RITTMAN with assistance of GOI.

- To encourage and conserve local cultural artist, state level fund may be established for giving economic help to poor and old artists.
- To encourage Adventure Tourism like Tracking, desert safari and other niche product.
- To make easy approach to important tourist places/ site seeing places/ religious places, approach road and sinages may be made.
- Strengthening of field offices of Tourism Department.
- Strengthening of Tourist Assistance Force (TAF) system.
- Strengthening of Information Technology (IT).
- Wide and intensive Publicity and Marketing.

27.106 Looking to the importance of tourism as a source for earning foreign exchange revenue and also as a field providing employment opportunities, State Government has proposed a plan ceiling for the year 2012-2013 at Rs. 2500.00 lac and for 12th Five Year Plan 2012-2017 at Rs. 17520.31 lac. The scheme wise details are as under:-

**Tourism Promotional Activities (Tourist Information & Publicity)**

27.107 In the present scenario of global competition to attract the tourists from foreign countries, huge publicity and marketing efforts are needed. To promote Rajasthan at national and international level, campaign in print and electronic media, like the one initiated by Government of India (Incredible India Campaign) shall be launched. Department is publicizing the important tourist destinations, monuments, pilgrimage places, folk culture, fairs and festivals and also providing information to the tourists through its publicity literature like brochures, mailers and folders etc. Rajasthan is also participating in marts and exhibitions abroad so that more foreign tourists are attracted in the state. In addition, for the promotion of domestic tourism, Rajasthan Calling and Road Shows are also being organized by the department in the major cities of various States. Department is also participating in major International and National exhibition, seminars etc in the country.

27.108 Department also organizes/participates in Fairs, Festivals and Cultural events through out the year which are of international acclaim. This year also the department will organize the following fairs and festivals through out the year:-

<table>
<thead>
<tr>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summer Festival, Mount Abu</td>
<td></td>
</tr>
<tr>
<td>Sawan-Teej Festival, Jaipur</td>
<td></td>
</tr>
<tr>
<td>World Tourism Day</td>
<td></td>
</tr>
<tr>
<td>Bangar Mahotsav, Dungarpur</td>
<td></td>
</tr>
<tr>
<td>Teej Utsav, Jaipur</td>
<td></td>
</tr>
<tr>
<td>Kajli Teej, Bundi</td>
<td></td>
</tr>
</tbody>
</table>
27.109 Apart from these fairs & festivals, Department participates in various other fairs & festivals which are of Tourism importance.

27.110 For the year 2012-2013, a provision of Rs. 1350.00 Lac and for the 12th Five Year Plan 2012-2017, a provision of Rs. 10550.31 lac is being proposed for the various tourism promotional activities.

**Information and Technology**

27.111 The Department has taken up computerization in a big way. A comprehensive web-portal has already been developed for tourist which is available in 5 foreign languages viz. French, German, Spanish, Italian and Japanese along with Hindi and English. This includes the maintenance of Web-Portal, computerization of department to the lowest level, hiring of computers (Man with Machine) and internet facility. A provision of Rs. 50.00 Lac for the year 2012-2013 and Rs. 500.00 lac for the 12th Five Year Plan 2012-2017 has been kept for Information and Technology related projects/works.

**Tourist Assistance Force (TAF)**

27.112 Tourist Assistance Force was started in the 2000 for the safety, security and assistance to the tourists coming to the State. The Department made efforts to resolve the problems experienced by tourists and to protect them from anti social elements, so that they may enjoy hassle free stay in the State. Presently the force has been deployed at Jaipur, Jodhpur, Udaipur, Pushkar (Ajmer), Mt.Abu, Jaisalmer, Sawai Madhopur, Bikaner, Chittorgarh, Bharatpur, Bundi, Alwar-Sariska. A provision of Rs. 80.00 lac for the year 2012-2013 and Rs. 400.00 lac for the 12th Five Year Plan 2012-2017 is being proposed for Tourist Assistance Force related activities.
Development of Tourist Sites

27.113 Development of tourist sites and the infrastructure facilities are the prime requirements for promoting tourism in the State. The Department of Tourism will use its budget provision as seed money to attract and dovetail resources. A provision of Rs. 370.00 lac for the year 2012-2013 and Rs. 3150.00 lac for the 12th Five Year Plan 2012-2017 is being proposed for development of tourism sites and the infrastructure facilities related activities.

Development of Rural Tourism

27.114 Development of Rural Tourism and the infrastructure facilities are the prime requirements for promoting tourism in the State in rural areas. The Department of Tourism will use its budget provision as seed money to attract and dovetail resources. A provision of Rs. 300.00 Lac for the year 2012-2013 and Rs. 850.00 lac for the 12th Five Year Plan 2012-2017 has been kept for promoting rural tourism.

Rajasthan Institute of Tourism and Travel Management (RITTMAN)

27.115 Rajasthan Institute of Tourism and Travel Management (RITTMAN) Jaipur was registered on 29th October, 1996 under Rajasthan Society Registration Act, 1958. RITTMAN has been established to impart training in the various fields of tourism and travel trade. A provision of Rs. 10.00 lac for the year 2012-2013 and Rs. 50.00 lac for the 12th Five Year Plan is being kept to impart training to the tourist guides, traders and other officials.

Beautification of Tourist Places through Flood Lighting of Monuments

27.116 For beautification of important monuments during the 11th Five Year Plan flood lighting have been installed at the important monuments viz Albert Hall-Jaipur, Nahargarh Fort-Jaipur, Jaisalmer Fort-Jaisalmer, Amer Fort- Jaipur, Sajjangarh Fort- Udaipur, Garh Palace- Bundi, Pushkar- Ajmer, Chittorgarh etc. A provision of Rs. 20.00 lac for the year 2012-2013 and Rs. 120.00 lac for the 12th Five Year Plan 2012-2017 is being proposed for the flood lights.

Direction & Administration

27.117 A provision of Rs. 150.00 lac for the year 2012-2013 and Rs. 1000.00 lac for the 12th Five Year Plan 2012-2017 has been kept for salary, O.E., maintenance of vehicle and hiring of services and for consultancy work for providing better services in the Tourism Sector.

Construction of Tourism Building

27.118 A provision of Rs. 100.00 lac for the year 2012-2013 and Rs. 500.00 lac for the 12th Five Year Plan 2012-2017 in being proposed for Construction of Tourism Building.
**Grant to Fairs Organize Authority**

27.119 A provision of Rs. 70.00 lac for the year 2012-13 and Rs. 400.00 lac for the 12th Five Year Plan 2012-2017 is being proposed for grant to Fairs Organize Authority.

**Civil Aviation**

27.120 Against a provision of Rs. 1800.01 lakh, an amount of Rs. 4438.89 lakh is likely to be incurred during Eleventh Five Year Plan on up-gradation and development of air strips.

27.121 An amount of Rs. 3811.00 lakh proposed for 12th five year plan and Rs.1311.00 lakh is proposed for the year 2012-13 for up gradation and development of new air strips at different places for providing better connectivity.

**GENERAL SERVICES**

27.122 Against a provision of Rs. 4377.25 crore for the 11th Five Year Plan, Rs. 1102.84 crore is likely to be spent during 11th Five Year Plan for construction of various buildings of Jail, Police, Prosecution, General Administrative, Raj Bhawan, Revenue, Judicial, Excise, Devasthan, Assembly, Home Guards & Civil Defence, HCM RIPA etc.

**Jail Building**

27.123 To overcome the problem of overcrowding in jails, a proposal has been submitted for construction of New Jail Buildings and new barracks. Proposals for other construction works and purchase of Machinery & Equipments have also been submitted for the 12th Five Year Plan (2012-17).

27.124 During the Eleventh Plan, an amount of Rs. 3061.35 lakh is likely to be incurred on Jail buildings including grants recommended under 13th Finance Commission.

27.125 A provision of Rs 4348.00 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 1837.00 lacs is proposed for 2012-13 including grants of 13th Finance Commission.

**Police Building**

27.126 During the Eleventh Plan, an amount of Rs. 4809.36 lakhs is likely to be incurred on Police buildings including grants recommended under 13th Finance Commission.

27.127 A provision of Rs 32684.50 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 5163.00 lacs is proposed for 2012-13 including grants of 13th Finance Commission.
GAD Buildings including MP cell and Circuit House

27.128 General administrative buildings cover construction of office buildings for different department, circuit houses and their offices, except those which are included in different sectoral programmes.

27.129 During the Eleventh Plan, an amount of Rs. 3788.11 lakhs is likely to be incurred. A provision of Rs 5365.19 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 765.57 lacs is proposed for 2012-13. The details are as under:-

**Table No. 27.8**

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Details</th>
<th>Twelfth Plan</th>
<th>Annual Plan (2012-13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>GAD Buildings</td>
<td>5330.10</td>
<td>760.56</td>
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<tr>
<td>2</td>
<td>MP Cell</td>
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<tr>
<td>3</td>
<td>Circuit Houses</td>
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<td></td>
<td><strong>Total</strong></td>
<td><strong>5365.19</strong></td>
<td><strong>765.57</strong></td>
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</tbody>
</table>

27.130 Judicial Buildings

**Table No. 27.9**

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Details</th>
<th>Twelfth Plan</th>
<th>Annual Plan (2012-13)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>New High Court Building, Jodhpur</td>
<td>14000.00</td>
<td>2000.00</td>
</tr>
<tr>
<td>2</td>
<td>Other Judicial Buildings</td>
<td>14352.64</td>
<td>2048.00</td>
</tr>
<tr>
<td>3</td>
<td>Judicial Administration</td>
<td>10492.28</td>
<td>1286.00</td>
</tr>
<tr>
<td>4</td>
<td>Judicial Academy</td>
<td>2330.97</td>
<td>332.61</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>41175.89</strong></td>
<td><strong>5666.61</strong></td>
</tr>
</tbody>
</table>

New High Court Building, Jodhpur

27.131 During the Eleventh Plan, an amount of Rs. 4746.14 lakhs is likely to be incurred. A provision of Rs 14000.00 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 2000.00 lacs is proposed for 2012-13 for construction of new High Court Building at Jodhpur.

Other Judicial Buildings

27.132 During the Eleventh Plan, an amount of Rs. 6099.12 lakhs is likely to be incurred. A provision of Rs 14352.64 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 2048.00 lacs is proposed for 2012-13.
Judicial Administration

27.133 During the Eleventh Plan, an amount of Rs. 10956.81 lakhs is likely to be incurred. A provision of Rs 10492.28 lakhs is proposed for 12th Five Year Plan and a provision of Rs. 1286.00 lacs is proposed for 2012-13.

Judicial Academy

27.134 The Judicial Academy was established in 2003-04 for imparting training to judicial officers. During the Eleventh Plan, an amount of Rs.692.69 lakhs is likely to be incurred. A provision of Rs 2330.97 lakhs is proposed for 12th FYP and a provision of Rs. 332.61 lakhs is proposed for 2012-13.

HCM Rajasthan State Institute of Public Administration (HCMRIPA)

27.135 HCM Rajasthan State Institute of Public Administration (HCM RIPA), Jaipur is the apex-level Administration Training Institute (ATI) of the Government of Rajasthan for civil service training. RIPA has two satellite campuses located at Udaipur and Bikaner and two Regional Training Centres at Jodhpur and Kota.

27.136 The major activates of HCM RIPA is to conduct the Foundational and Institutional Professional training for officials recruited to various state services. It also organizes professional training for the officers of Indian Administrative Service (allotted to Rajasthan). Besides, In-Service Training programmes both specific object oriented and target group oriented are conducted in the Institute for officers working in various state/central departments/undertakings in Rajasthan and elsewhere. Training of Trainers activities, as well as policy implementation training and orientation, and action related workshops and seminar are also organized. The work of preparing and updating training modules is a regular activity.

27.137 A Centre for Good Governance has been established in 2004-05 at HCM RIPA to ensure Good Governance in the state with the objective to coordinate and support the designing and implementation of the State Government’s Governance reforms programme. For discharging these objectives, CGG under take action research, provide professional advises, conducts change in management programme for government departments and agencies and conduct quick studies, etc. for the implementation of reform agenda successfully.

27.138 In 11th Five Year Plan Solar P.V. System, Solar Water Heating System, have been undertaken considering the energy conservation and environment. The kitchen renovation work in Udaipur Campus was also carried out.
27.139 To increase the facilities and quality in training activities, the new building construction works at RTI Kota and Jodhpur would take up during 2012-13.

27.140 During the Eleventh Plan, an amount of Rs. 417.08 lakhs is likely to be incurred. A provision of Rs 1731.10 lakhs is proposed for 12th FYP and a provision of Rs. 247.02 lakhs is proposed for 2012-13 including Centre for Good Governance and Corpus Fund.

**Commercial Taxes Department**

27.141 With a view to provide investors an attractive opportunity to invest in the state, Govt. of Rajasthan has introduced a scheme RIPS 2010 (Raj. Investment Promotion Policy Scheme). The scheme shall facilitate investment in establishment of New Enterprises and investments made by the existing Enterprises for Modernization/Expansion/ Diversification. It shall remain in force up to 31.03.2018. At present 340 units is getting subsidy under this scheme.

27.142 During the Eleventh Plan, an amount of Rs. 68380.39 lakhs is likely to be incurred. A provision of Rs 70081.25 lakhs is proposed for 12th FYP and a provision of Rs. 10000.00 lakhs is proposed for 2012-13 for grant under Rajasthan Investment Promotion Policy-2010 (RIPS).

**Devasthan Department**

27.143 Devasthan Department has a religious heritage of temples, dharmshala and other charitable institutions, which are very ancient. At present it has 594 temples with their related inns, hotels and other residential and non-residential buildings. All the temples and buildings are playing important role in the archeological and religious tourism.

27.144 During the Eleventh Plan, an amount of Rs. 2538.23 lakhs is likely to be incurred. A provision of Rs 3928.05 lakhs is proposed for 12th FYP and a provision of Rs. 560.50 lakhs proposed for 2012-13.

**Raj Bhawan**

27.145 During the Eleventh Plan, an amount of Rs. 503.41 lakhs is likely to be incurred. A provision of Rs 1535.97 lakhs is proposed for 12th FYP and a provision of Rs. 219.17 lakhs is proposed for 2012-13 for different construction works to be carried out in Raj Bhawan buildings at Jaipur and Mount Abu.

**Excise Department**

27.146 During the Eleventh Plan, an amount of Rs. 1562.15 lakhs is likely to be incurred. A provision of Rs 3504.06 lakhs is proposed for 12th FYP and a provision of Rs. 500.00 lakhs is proposed for 2012-13.

**Stamps and Registration**

27.147 Construction of new office buildings for the offices running in rental/Tehsil/other Government accommodation: There are 13 circle
offices and 68 sub-registrar (whole time) offices working under this department. Sub-Registrar office’s main function is to register various types of documents presented by peoples and keep them in safe custody. At present 10 Sub Registrar offices are running in rental building and 23 sub registrar offices and circle office Alwar in Tehsil/other government accommodation. These offices do not have enough space for the staff and no record room to keep the registered document in safe custody.

27.148 Computerization of SR offices - As per Government instruction 3% of plan is to be utilized on computerization of department for the purchasing of new computer sets with laser printer, UPS, Thumb impression machine and web camera etc. These sets will be provided to 68 SR offices of the department for registration work.

27.149 Under XIth Five Year Plan construction works of 7 new record rooms for DIG Office Bikaner, Hanumangarh, Bhilwara & Sub Registrar Offices Tonk, Ganganagar, Churu & Jhunjhunu has started.

27.150 During the Eleventh Plan, an amount of Rs. 51.98 lakhs is likely to be incurred. A provision of Rs 1401.63 lakhs is proposed for 12th FYP and a provision of Rs. 200.00 lakhs is proposed for 2012-13 for above mentioned activities.

**Treasuries and Accounts**

27.151 Directorate of Treasuries and Accounts is responsible for providing technical and budgetary support to all District Treasuries. There are 39 Treasuries and 221 Sub Treasuries in Rajasthan.

27.152 Many of these have no building or running in a small place provided in Tehsil Building or rented accommodation. Treasury is the place where departments, employees and pensioners interact. Proper office space is of utmost importance for this purpose.

27.153 State Government has started implementation of Integrated Financial Management System for enabling web based online practices in Government Financial Accounting. In this process web based technology has been developed for budgetary practices and treasury functions. This project has been sanctioned under Mission Mode Project NeGP of Government of India.

27.154 Keeping the above in view, construction of buildings and Treasury computerization is proposed

27.155 During the Eleventh Plan, an amount of Rs. 359.00 lakhs is likely to be incurred. A provision of Rs 3553.12 lakhs is proposed for 12th FYP and a provision of Rs. 507.00 lakhs is proposed for 2012-13.

**Stationery and Printing**

27.156 During the Eleventh Plan, an amount of Rs. 146.00 lakhs is likely to be incurred. A provision of Rs 1051.22 lakhs is proposed for 12th FYP and a provision of Rs. 150.00 lakhs is proposed for 2012-13 for
modernization and strengthening of printing presses installed at Jaipur, Bikaner, Alwar and Kota.

**Civil Defence & Home Guards**

27.157 A provision of Rs 1541.74 lakhs is proposed for 12th FYP and a provision of Rs. 220.00 lakhs is proposed for 2012-13. A provision of Rs 2000.00 lakhs is proposed for 12th five year plan and a provision of Rs 500.00 lakhs is proposed for 2012-13 under the grants of 13th Finance Commission.

**Administrative Reforms**

27.158 During the Eleventh Plan, an amount of Rs. 5.12 lakhs is likely to be incurred. A provision of Rs 14.02 lakhs is proposed for 12th FYP and a provision of Rs. 2.00 lakhs is proposed for 2012-13.